**SERVICE DESCRIPTION - SUPPORT**

**SERVICES COVERED**


**PRICING, SCOPE OF SERVICE**

- The pricing and scope for support services are set out at https://openquery.com.au/pricing-terms, and on the information page for the specific service as referenced above.

**PAYMENT TERMS**

- The payment terms are set out at https://openquery.com.au/pricing-terms, and on the information page for the specific service as referenced above.
SERVICE DESCRIPTION - TRAINING

SERVICES COVERED

• Public Scheduled Training: https://openquery.com.au/training
• In-house/Custom Training: https://openquery.com.au/training/custom

PRICING, SCOPE OF SERVICE

• Pricing for scheduled training days is as advertised for each module.
• The scope of service is set out on the information page for the specific service as referenced above.

PAYMENT TERMS

By default, payment is due within 14 days of invoicing.
• Payments for public scheduled training must be received before commencement of the first course day.
• Our general payment terms are set out at https://openquery.com.au/pricing-terms