

SERVICE DESCRIPTION - SUPPORT

SERVICES COVERED

- Ad-Hoc Consulting: <https://openquery.com.au/services/consulting>
- Initial Review: <https://openquery.com.au/services/initial>
- Security Review: <https://openquery.com.au/services/security>
- ProActive Support Subscriptions: <https://openquery.com.au/proactive>
- Mentoring: <https://openquery.com.au/services/mentoring>

PRICING, SCOPE OF SERVICE

- The pricing and scope for support services are set out at <https://openquery.com.au/pricing-terms>, and on the information page for the specific service as referenced above.

PAYMENT TERMS

- The payment terms are set out at <https://openquery.com.au/pricing-terms>, and on the information page for the specific service as referenced above.

SERVICE DESCRIPTION - TRAINING

SERVICES COVERED

- Public Scheduled Training: <https://openquery.com.au/training>
- In-house/Custom Training: <https://openquery.com.au/training/custom>

PRICING, SCOPE OF SERVICE

- Pricing for scheduled training days is as advertised for each module.
- The scope of service is set out on the information page for the specific service as referenced above.

PAYMENT TERMS

By default, payment is due within 14 days of invoicing.

- Payments for public scheduled training must be received before commencement of the first course day.
- Our general payment terms are set out at <https://openquery.com.au/pricing-terms>